



# 927 Water Recycling System

End-of-Life Announcement

## Background

ADT announces the formal discontinuation of the 927 Water Recycling System, effective **January 1, 2020**. This discontinuation applies to all 927 systems currently installed in the field.

The discontinued 927 system will be replaced by ADT's newly improved **AR-927 Water Recycling System**, offering enhanced performance, improved reliability, and upgraded operational capabilities.

To support existing customers, ADT will provide a **seven-year support program** for all 927 Water Recycling Systems. This program is designed to ensure continued operation by providing essential services and spare parts for as long as feasible.

## Field Service Support

ADT will provide field service support for the 927 Water Recycling System through **December 31, 2026**.

Support will include:

- Routine maintenance
- Repair services (subject to spare parts availability)

For questions regarding available service options for your 927 system, please contact your regional or local ADT representative or ADT Customer Support directly.

## Spare Parts Support

ADT will continue to sell standard spare parts for the 927 Water Recycling System through **December 31, 2026**.

At its discretion, ADT may:

- Supply available spare parts from existing inventory
- Recommend and sell substitute parts or conversion kits when feasible

Please note that spare part prices and lead times may increase after **January 1, 2020**, due to reduced purchasing quantities.